



UIIA Equipment Providers Contacts for Interchange Suspension Matters

ACL/GRIMALDI GROUP/INARME

EQUIPMENT GROUP
TEL: (908)518-7352
ACLINTERCHANGE@AACLARGO.COM

ANL SINGAPORE PTE. LTD. (FORMERLY: US LINES LLC)
DISPUTE CONTACT

TEL:(757)961-2100
USA.DISPUTES@USA.CMA-CGM.COM

INTERCHANGE SUSPENSION MATTERS:

PAM PURDY
TEL: (757)961-2235
ANLOCEANIAAR@ANLUSA.COM

INV. METHOD OF DISPUTE:

DETDEMDISPUTES@ANLUSA.COM

AMERICAN PRESIDENT LINES LLC
DND Invoice Validation

DND.INVOICE.VALIDATION@APL.COM

CFC PER DIEM COLLECTIONS

CFC_PERDIEM.COLLECTIONS@APL.COM

OTHER DISPUTE CONTACTS

ZACHARY DUPREE
ZACHARY.DUPREE@APL.COM

PSW.PERDIEM@APL.COM
TEL: (866)574-1364

GLORIA ARUJO
GLORIA.ARUJO@APL.COM

ARKAS CONTAINER TRANSPORT S.A.

KAAN MERDAL
TEL:(973)842-7527
USEQU@ARKAS-USA.COM

BAL CONTAINER LINE

MIKE AUSMUS
MAUSMUS@NORTONLILLY.COM

BERMUDA CONTAINER LINE

CHRIS DUBINA
TEL: (973)854-4465
CDUBINA@BALNWK.COM

BNSF RAILWAY COMPANY

GINA ELLIOTT
TEL: (817)234-1158
GINA.ELLIOTT@BNSF.COM

CANADIAN NATIONAL/ILLINOIS CENTRAL

JOANNA MCFATRIDGE
TEL: (289)541-8117
JOANNA.MCFATRIDGE@CN.CA

CANADIAN PACIFIC CPR-US

CUSTOMER SERVICE
TEL: (866)333-8111
CS_INTERMODAL@CPR.CA

CMA-CGM (AMERICA) LLC

DISPUTE CONTACT TEL:(757)961-2100
USA.DISPUTES@USA.CMA-CGM.COM

DETENTION AND/OR DEMURRAGE

DISPUTE TEAM
TEL: (877)556-6308
USA.DETDEMBILLING@CMA-CGM.COM

COFC LOGISTICS LLC

GARRY OLD
TEL: (419)725-0700
GARRY.OLD@COFCLOGISTICS.COM

M&R DISPUTES

RAE WYNN
TEL:(419)725-0700
RAE.WYNN@COFCLOGISTICS.COM

PER DIEM DISPUTES

PETE SARULLO
TEL:(419)725-0700
PETE.SARULLO@COFCLOGISTICS.COM

COSCO SHIPPING LINES Co., LTD.

PER DIEM RELATED ISSUES
PERDIEM@COSCO-USA.COM
TEL: (281)765-6800 EXT.6763
TEL: (281)765-6800 EXT. 5335

COSCO SHIPPING LINES Co. LTD – CONT'D

ALICE BROWN
ARODRIGU@COSCO-USA.COM

CANADIAN TRUCKERS CALL
TEL:(604)895-8811
EMAIL: VANCOUVEREMPTY@COSCO-USA.COM

CROWLEY LINER SERVICES, INC.

CUSTOMER SERVICE
UIIA@CROWLEY.COM

CSX INTERMODAL TERMINALS, INC.
LOST/STOLEN & DESTROYED

DAPHNE RUGGLES
TEL:(904)633-1357
DAPHNE_RUGGLES@CSX.COM

M&R DISPUTES

CHRIS WILLIAMS
TEL:(904)633-1804
CHRIS_WILLIAMS@CSX.COM

EIMSKIP USA

SLY YOUNG
TEL: (757)213-7256
SLY@EIMSKIPUSA.COM

ELLERMAN CITY LINERS LTD.

MIKE AUSMUS
TEL: (251)219-3310
ELLERMAN-EQUIPMENT@NORTONLILLY.COM

EVERGREEN SHIPPING AGENCY AMERICA CORP.
(EVERGREEN/HATSU MARINE/ITALIA MARITIMA)

NEW YORK OFFICE

SANDRA SUKANANAN
TEL: (201)761-3167
SANDRASUKNANAN@EVERGREEN-SHIPPING.US

TEL:(201)761-3160
CARRIEMENG@EVERGREEN-SHIPPING.US

DALLAS/HOUSTON/NORFOLK/BALTIMORE/PHILADELPHIA AND CHICAGO

THIERRY TURQUET
TEL: (972)246-5531
THIERRYTURQUET@EVERGREEN-SHIPPING.US

JOHN LEYER
TEL: (972)246-5536
JOHNLEYER@EVERGREEN-SHIPPING.US

OAKLAND/TACOMA/ATLANTA/CHARLESTON/MIAMI

THIERRY TURQUET
TEL: (972)246-5531
THIERRYTURQUET@EVERGREEN-SHIPPING.US

LOS ANGELES/SALT LAKE CITY

TEL: (714)882-6800
LAXECS@EVERGREEN-SHIPPING.US

FLEXI-VAN LEASING, LLC

CUSTOMER SUPPORT
TEL: (480)581-9876
CUSTOMERSUPPORT@FLEXIVAN.COM
ADELITA CARDONA
ACARDONA@FLEXIVAN.COM

PER DIEM DISPUTES ONLY

FLORIDA EAST COAST RAILWAY LLC

JASON OSBORN
EMAIL: FECR_UIIA@FECRWY.COM

FOUR SEASONS FRESH TRANSPORT LLC

DAVID NORIEGA
DNORIEGA@FOURSEASONSFT.COM

HAPAG LLOYD

DEBBIE KAUFHOLD
TEL: (732)807-1501
DEBBIE.KAUFHOLD@EXT.HLAG.COM

HEDE (HONG KONG) INTL SHIPPING LTD.

ROGER ZHANG
(877)666-7736
IMPORT@DUKE-SHIPPING.COM

HMM Co. LTD.
PER DIEM DISPUTES TEAM

DETDISPUTE@HMM21.COM

HMM Co. Ltd. – CONTINUED

DEBORAH ZANNU

TEL: (469)522-4792
DEBORAH.ZANNU@HMM21.COM

ELIZABETH MENDEZ

TEL: (469)522-4794
ELIZABETH.MENDEZ@HMM21.COM

M&R DISPUTES

LINDA THEURER
TEL: (972)501-1358
IRLTH@HMM21.COM

KENNETH GAMBLE
IRKGE@HMM21.COM

INNOVATIVE TERMINAL SERVICES, INC.

RAUL GONZALEZ
TEL: (310)755-0069
RGONZALEZ@INNOVATIVETERMINAL.COM

IOWA INTERSTATE RAILROAD

MARTIN HANSON
TEL: (319)298-5426
MJHANSON@IAISRR.COM

CUSTOMER SERVICE – TRAIN DESK

TEL: (319)298-5432
TD@IAISRR.COM

ISO TANK CHASSIS SERVICES LLC

ZACH BAKER
ZBAKER@AGMARK.COM

ITT FOODTRANS LLC (FORMERLY DEPOTRANS CLEWISTON LLC)

E. GIANGREGIO
EGIANGREGIO@INTERMODALTANK.COM

KANSAS CITY SOUTHERN RAILWAY (KCS)

STEVEN BAYLESS
TEL: (816)983-1880
SBAYLESS@KCSOUTHERN.COM

MACS MARITIME CARRIER SHIPPING LLC
(FORMERLY: GALBORG PTE)

CONNIE CHILTON
TEL: (713)895-3053
CONNIE.CHILTON@MACSHIP.COM

MAERSK LINE LIITED

ALL DISPUTES MUST BE SENT THROUGH:
WWW.MAERSKLINE.COM* UNDER MYFINANCE

MAERSK AGENCY U.S.A., INC. AS AGENT FOR MAERSK A/S

ALL DISPUTES MUST BE SENT THROUGH:
WWW.MAERSKLINE.COM* UNDER **MYFINANCE**

FERNANDEZ BASTIN
TEL: (704)514-5000
FERNANDEZ.BASTIN@MAERSK.COM

MATSON NAVIGATION COMPANY

TIMOTHY WARREN
TEL: (800)662-8766
EQCTRL_PHX@MATSON.COM

MATSON NAVIGATION COMPANY OF ALASKA LLC

TIMOTHY WARREN
TEL: (800)662-8766
EQCTRL_PHX@MATSON.COM

ASSET MANAGEMENT
TEL: (800)662-8789
ASSETMGT-PHX@MATSON.COM

MEDITERRANEAN SHIPPING COMPANY

PER DIEM DEPARTMENT
TEL: (212)764-4800
PERDIEMWAIVER@MSC.US
USA-PERDIEM.DISPUTES@MSC.COM

JUANITA PERRY
TEL: (888) 672-2965
USA-FINANCE.TRUCKERCOLLECTION@MSC.COM

M&R DISPUTES
NORTHEAST

LEO MCGANN
TEL: (973)344-4160
LEO.MCGANN@MSC.COM

MEDITERRANEAN SHIPPING COMPANY – CONTINUED

SOUTHEAST

KENNETH GUILLAUME
 TEL:(843)971-4100
KENNETH.GUILLAUME@MSC.COM

GULF/WEST COAST

GIOACCHINO MANCINI
 TEL:(713)316-8247
GIOACCHINO.MANCINI@MSC.COM

MIDWEST

GREG REGALADO
 (847)376-5710
GREG.REGALADO@MSC.COM

MILESTONE CHASSIS CO. LLC
MILESTONE EQUIPMENT CO LLC

INSIDE SALES
 TEL: (630)986-8058
INSURANCE@MILECORP.COM

NATIONAL SHIPPING OF AMERICA, LLC

ARLENE HEENEMAN
 TEL: (415)956-9356
AHEENEMAN@NATSHIP.US

NEPTUNE PACIFIC DIRECT LINE PTE LTD. (NPDL)

MIKE AUSMUS
NEPTUNE-EQUIPMENT@NORTONLILLY.COM

NORTH AMERICAN CHASSIS POOL COOPERATIVE

LAWRENCE LEWIS
 TEL: (615)669-0854
LLEWIS@NACPC.ORG

NORFOLK SOUTHERN CORP.

CRAIG NIXON
CRAIG.NIXON@NSCORP.COM

OCEAN NETWORK EXPRESS NORTH AMERICA, Inc./
OCEAN NETWORK EXPRESS PTE. LTD. (ONE)
 PER DIEM DISPUTES

DISPUTE TEAM
NA.OFS.DD.RECONDISPUTES@ONE-LINE.COM
 TEL: (208)515-7442

OOCL USA, Inc.

RONALD ANDERSEN
 TEL: (801)302-6695
NAGMNR@OOCL.COM

PASHA HAWAII HOLDINGS LLC

JAMIE MCPHEE
 TEL: (469)565-1737
JAMIE_MCPHEE@PASHANET.COM

PAUL'S TRANSPORT, INC.

PARVINDER BHANGAL
PB@PAULS.CA

SARJAK CONTAINER LINE PVT. LTD.

KARLA RANERO
 TEL: (832)850-6696 EXT. 104
KARLA.RANERO@SEBERTSHIPPING.COM

SCHUYLER LINE NAVIGATION COMPANY LLC

BRIAN HOUST
 TEL: (410)216-6020
BRIAN.HOUST@DOMECHARTERING.COM

SEABOARD MARINE LTD.

EQUIPMENT MANAGEMENT
 TEL:(305)863-4444
EQUIPMENT@SEABOARDMARINE.COM

PER DIEM DISPUTES

MARIA SANCHEZ
 TEL:(305)863-4444
MARIA.SANCHEZ@SEABOARDMARINE.COM

ILMAR SUAZO
 TEL: (305)863-4468
UIIA@SEABOARDMARINE.COM

SEALEAD SHIPPING PTE LTD.

JACQUELINE JEWELL
JACQUELINE.JEWELL@SEA-LEAD.COM

NEAL EKSTRAND
NEAL.EKSTRAND@SEA-LEAD.COM

SM LINE CORPORATION

PAUL SCHNEIDER
 TEL: (480)588-3221
PSCHNEIDER@SMLINES.COM

SM LINE CORPORATION – CONTINUED

M&R DISPUTES

MIKE MCKEOWN
TEL: (480)588-3226
MMCKEOWN@SMLINES.COM

SOMERS ISLE SHIPPING

TEDDY WHITE
TEL: (904)261-2662
TWHITE@NFS-SISL.COM

SWIRE SHIPPING (FORMERLY INDOTRANS/INDOTRANS PACIFIC)

SWIRE TEAM
TEL: (253)300-9978
LOGISTICS.US@SWIRESHIPPING.COM

THE GENSET POOL

ACCOUNTING S
TEL: (601)228-2847 EXT. 2
ACCOUNTING@GENSETPOOL.COM

TOTE MARITIME PUERTO RICO

CUSTOMER SERVICE
TEL: (904) 855-1260 EXT. 3264
BRIVERA@TOTEMARITIME.COM

TRANSFAR SHIPPING PTD LTD.
C/O NORTONLILLY AS AGENTS

MIKE AUSMUS
TEL: (251)219-3272
TRANSFAR-EQUIPMENT@NORTONLILLY.COM

TS LINES (C/O ACGI SHIPPING INC.)

CUSTOMER SERVICE
TEL: (562)709-9123
CSDTSL@ACGISHIPPING.COM

TURKON CONTAINER TRANSP. & SHIPPING

BURAK SAHIN
TEL: (201)866-6966 EXT. 38
BURAK@TURKONAMERICA.COM

UNION PACIFIC RAILROAD

UP DISPUTE TEAM
IMDLDAMAGEDISPUTES@UP.COM

BILLING ISSUES

MICHAEL DISTEFANO
INTERMODALBILLINGUP.COM

VIRGINIA INT'L. TERMINALS (VA. INLAND PORTS)

CUSTOMER SERVICE MANAGER
TEL: (770)440-7160
POVCUSTOMERSERVICE@VIT.ORG

WAN HAI LINES

M&R DISPUTES
USEQC@WANHAI.COM

STEPHANIE CARL
TEL: (602) 331-2338
SCARL@NORTONLILLY.COM

DEBBIE ADAMS
TEL: (866)492-6424
DADAMS@NORTONLILLY.COM

XPO STACKTRAIN (FORMERLY: PACER STACKTRAIN)

NICK COMER
TEL: (614)923-2057
NICK.COMER@PACER.COM

YANGMING (C/O YANG MING (AMERICA) CORP.

PERDIEM@US.YANGMING.COM

ZIM AMERICAN INTEGRATED SHIPPING SERVICES CO, LLC.

KEISHA BENNETT
TEL: (757)228-1363
BENNETT.KEISHA@US.ZIM.COM

GENERAL
COLLPDM@US.ZIM.COM