

A program of the Intermodal Association of North America

## **UIIA Issues E-Mail Address**

## **UIIA Motor Carrier Participants:**

To report an on-going problem your company is having related to provisions and/or processes in the UIIA, please send an e-mail to <u>uiiaissues@uiia.org</u>. The e-mail should include the following information:

- 1) Your company name and SCAC Code
- 2) A brief description of the on-going problem your company is experiencing
- 3) Equipment Provider's Name if related to a specific UIIA Equipment Provider
- 4) Location if related to a specific terminal or facility identify the city/state of the location

## Note:

The <u>uiiaissues@uiia.org</u> e-mail box is only checked once a day. Any insurance related information or commercial issues related to charges, addenda or billing disputes should not be sent to this e-mail address.

Insurance related information or commercial issues related to charges, addenda or billing disputes should be sent to <u>uiia@intermodal.org</u>, which is checked during our normal business hours of Monday-Friday 8:00 a.m. – 8:00 p.m. (EST).